



MAHARAJA BIR BIKRAM COLLEGE

AGARTALA, TRIPURA

STUDENT SATISFACTION SURVEY (SSS)

On

the Academic Performance and Ambience of the Institution

2022-2023



Maharaja Bir Bikram College - Students Feedback Report 2022-23

Prepared by: IQAC, Maharaja Bir Bikram College

Date: 11/08/2023

Executive Summary:

This report presents a formal analysis of the student feedback collected for the academic year 2022-23 at Maharaja Bir Bikram College (MBB College). The feedback primarily focuses on two key aspects: Academic Performance and Campus Ambience. The data gathered provides valuable insights into student perspectives and areas that require attention and improvement.

Academic Performance:

Strengths:

- A significant portion of students praised the teaching quality in various departments, citing outstanding faculty members and their dedication to imparting knowledge.
- Many students expressed gratitude for the guidance and support they received from professors.
- Some students highlighted that their academic experience at MBB College has contributed positively to their personal and intellectual growth.

Areas for Improvement:

- A notable portion of students expressed concerns about the syllabus and exam patterns, indicating that these aspects may induce stress and hinder overall academic performance.
- Several students suggested revising the syllabus to make it more manageable and relevant to future career prospects.
- Complaints were raised about the exam schedule, including the duration of semesters and the lack of adequate preparation time between exams.
- There were requests for better communication regarding the exam routine.

Campus Ambience:

Strengths:

- Some students commended the college for providing a peaceful and conducive environment for learning.
- A few students appreciated the green spaces and the effort made to maintain cleanliness on campus.
- A handful of students mentioned that the college atmosphere encourages extracurricular activities and cultural events.

Areas for Improvement:

- A significant number of students highlighted concerns related to the college's infrastructure. This includes outdated buildings, classrooms, and laboratory facilities.
- Many students expressed dissatisfaction with the lack of proper maintenance of washrooms and the need for improved sanitation facilities.
- Several students requested modernization and renovation of classrooms, including the installation of ceiling fans and better seating arrangements.
- There were complaints about the shortage of laboratory equipment, outdated chemicals, and a need for practical instrument upgrades.
- Students recommended enhancing security by installing CCTV cameras on campus.

Additional Comments by Students:

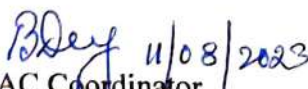
- Requests for more up-to-date textbooks and study materials.
- A desire for better communication regarding exam schedules and routines.
- Suggestions for introducing skill development courses alongside regular programs.
- Calls for more frequent faculty feedback sessions to address academic concerns.
- Recommendations for modernizing and renovating classrooms, including installing ceiling fans and improving seating arrangements.
- Complaints about the shortage of laboratory equipment, outdated chemicals, and the need for practical instrument upgrades.
- Emphasis on the need for enhanced security through the installation of CCTV cameras on campus.
- Suggestions to create more green spaces on campus for a peaceful environment.
- Requests for improved lighting and security measures for evening safety.
- Calls for better communication between the administration and students.
- Strong desire for more extracurricular activities, including sports and cultural events.
- These additional comments provide specific insights and recommendations from students to improve various aspects of the college's academic and campus life.

Conclusion:

The student feedback for the academic year 2022-23 at MBB College reflects a mixed sentiment. While there are strengths in academic performance and certain aspects of campus ambience, there are clear areas that require immediate attention and improvement. The college administration should consider revising the syllabus, optimizing exam schedules, and addressing infrastructure issues to create a more conducive learning environment.

This feedback report serves as a valuable resource for the college administration to make informed decisions and work towards enhancing academic performance and the overall campus ambience.

Note: The percentages mentioned are rounded to the nearest tenth.


11/08/2023
IQAC Coordinator
MBB College, Agartala



MAHARAJA BIR BIKRAM COLLEGE

College Tilla, P.O: Agartala College

Tripura West, Pin : 799 004

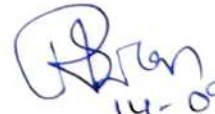
Dial : (0381) 251-6728

email: mbbc.agt@gmail.com

Date: 14th September, 2023

Action taken report on the basis of Feedback taken from Students, Teachers and Alumni of MBB College for the Academic Session 2022-2023

1. A new science building proposal has been sanctioned.
2. Number of Steps have been taken to maintain the washrooms with improved sanitation facilities.
3. Renovation work of classrooms have started with modern techniques and facilities by installing number of ceiling fans with adequate desk and bench for seating purpose.
4. Steps have already taken for procuring the shortage of laboratory equipments like chemicals, instruments etc.,
5. Decision has been taken for installing number of CCTV cameras in the campus.
6. Decision has been taken to purchase number of latest text books for the library.
7. Academic section have been directed to be more serious for communicating among the students with examination schedule and routines.
8. Decision has been taken for introducing number of skill development courses.
9. Steps have been taken for arranging more feedback from teachers for academic excellence.
10. Faculties are encouraged from college side to devote more time in research activities.
11. Steps have been taken for teachers to participate in various Faculty Development Program (FDP), Refresher Course (RC), Orientation Course (OC), Workshop etc.,
12. Number of initiatives have been taken for streamlining the process of administrative efficiency.
13. Number of steps have been taken to improve the administrative responsiveness.
14. Decision has been taken to give open tender with regard to the quality of food with proper rates.


14-09-2023

Principal

Maharaja Bir Bikram College,
Agartala, Tripura (W)

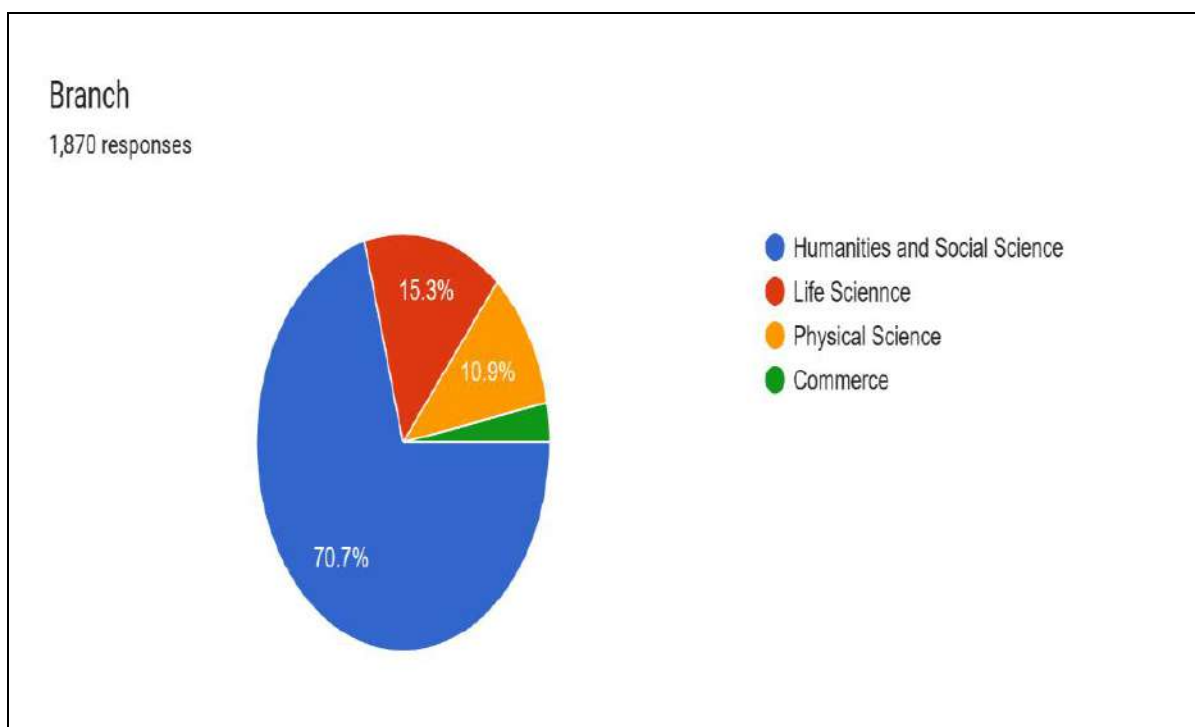
Copy to:-

1. The Secretary Teacher's Council, MBB College, Agartala.
2. The Coordinator, IQAC, MBB College, Agartala.
3. DDO, MBB College, Agartala.
4. Convener, Development Committee, MBB College, Agartala.
5. All HODs, MBB College, Agartala.

ANNEXURE

Students Feedback Report on the Academic Performance and Ambience of the Institution 2022-23

INFOGRAPHICS



Total Response: 1870

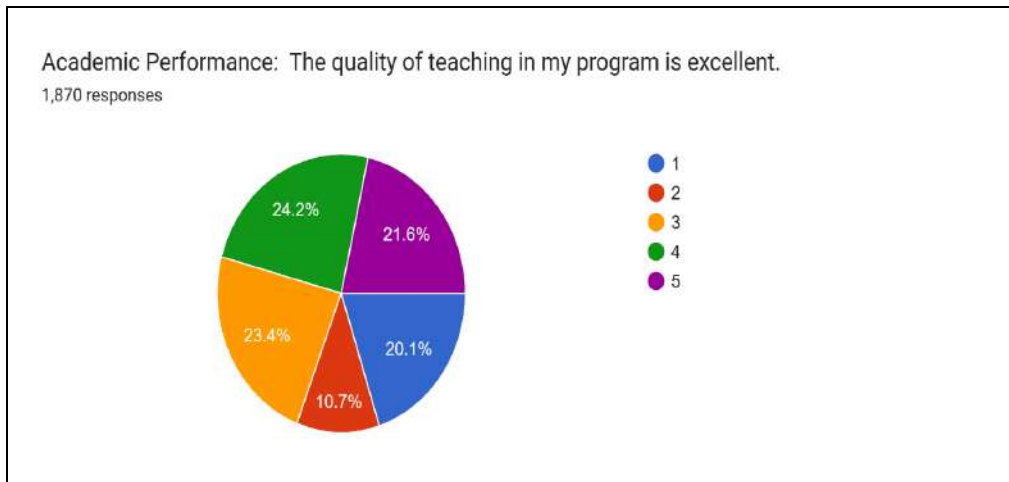
Humanities and Social Science: 70.7 %

Life Science: 15.3 %

Physical Science: 10.9 %

Commerce: 3.1%

I. Academic Performance



1. The Quality of teaching in my program is excellent

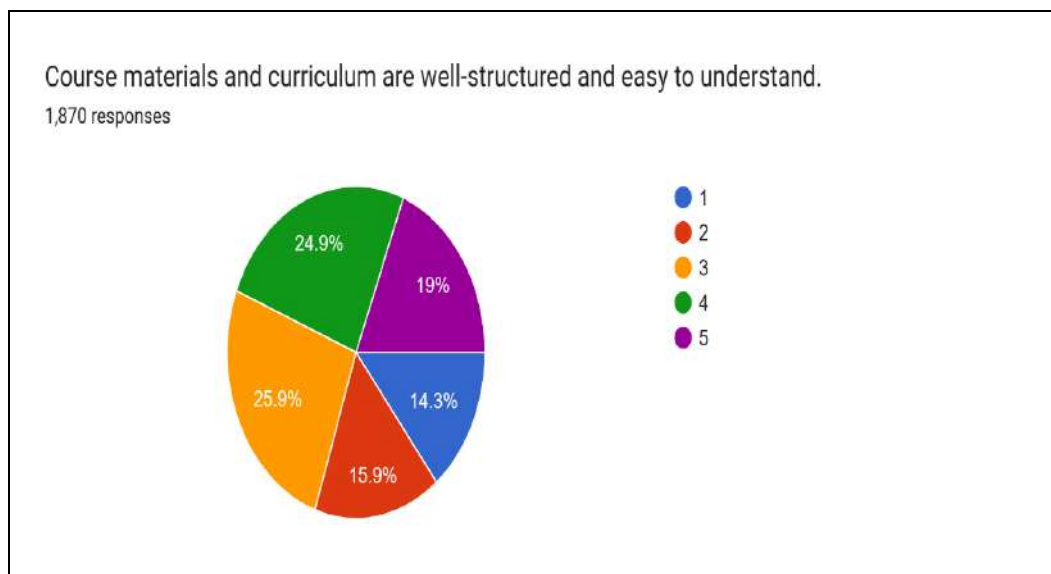
1 – 20.1 %

2 – 10.7 %

3 – 23.4 %

4 – 24.2 %

5 – 21.6 %



2 . Course materials and curriculum are well-structured and easy to understand.

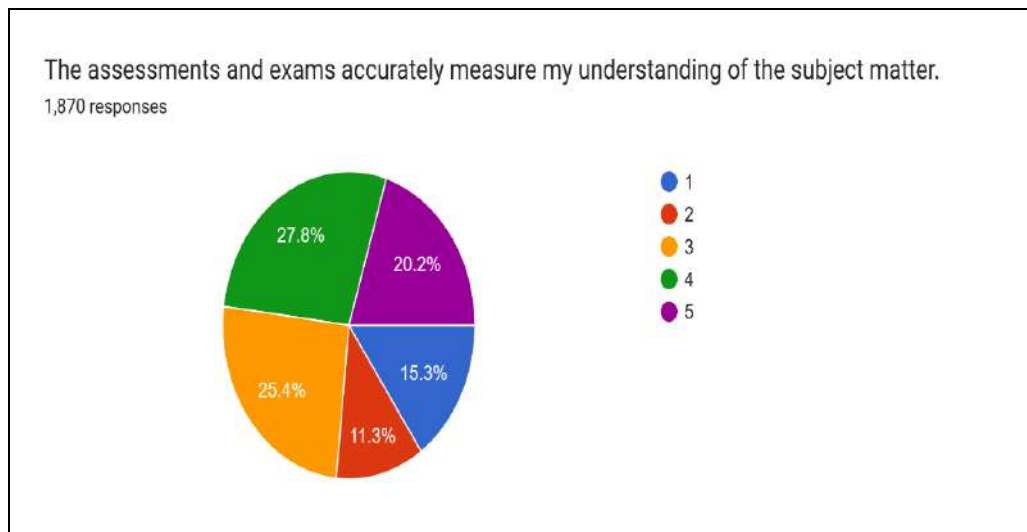
1 – 14.3 %

2 – 15.9 %

3 – 25.9 %

4 – 24.9 %

5 – 19 %



3 . The assessments and exams accurately measure my understanding of the subject matter.

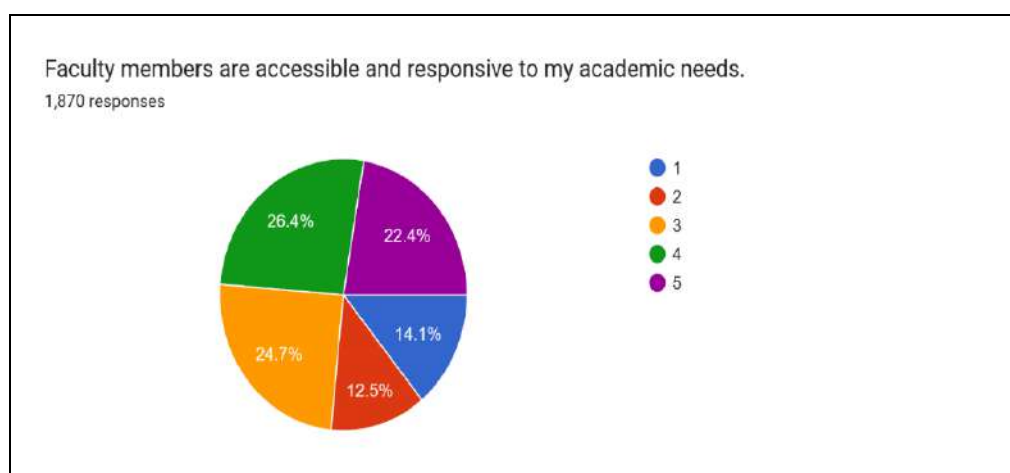
1 – 15.3 %

2 – 11.3 %

3 – 25.4 %

4 – 27.8 %

5 – 20.2 %



4. Faculty members are accessible and responsive to my academic needs.

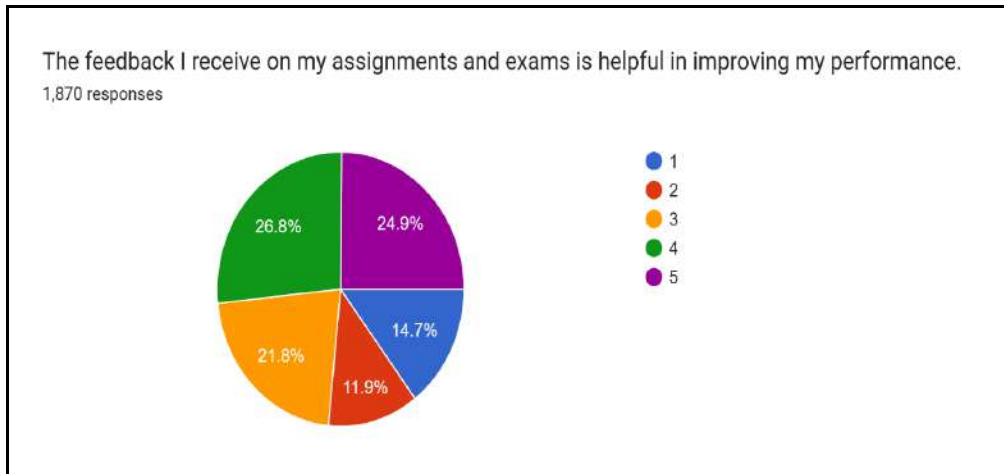
1 – 14.1 %

2 – 12.5 %

3 – 24.7 %

4 – 26.4 %

5 – 22.4 %



5. The feedback I receive on my assignments and exams is helpful in improving my performance.

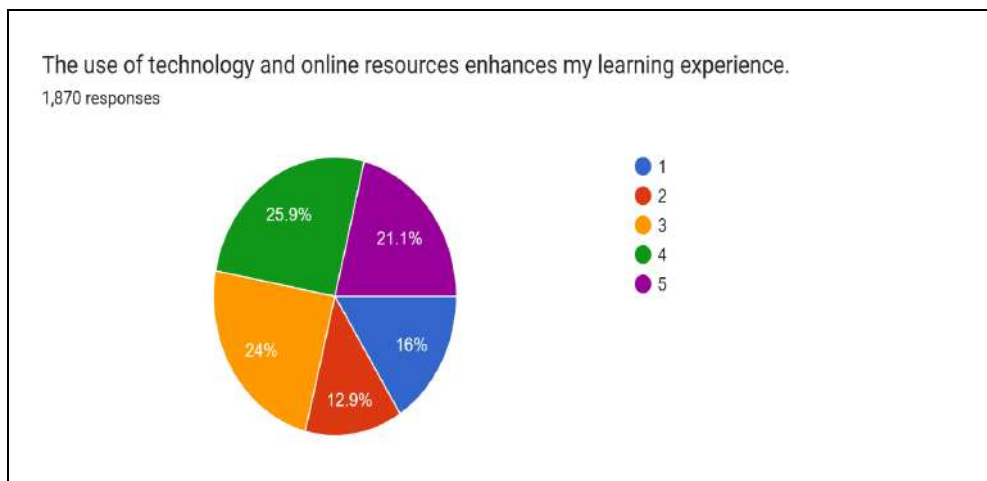
1 – 14.7 %

2 – 11.9 %

3 – 21.8 %

4 – 26.8 %

5 – 24.9 %



6. The use of technology and online resources enhances my learning experience.

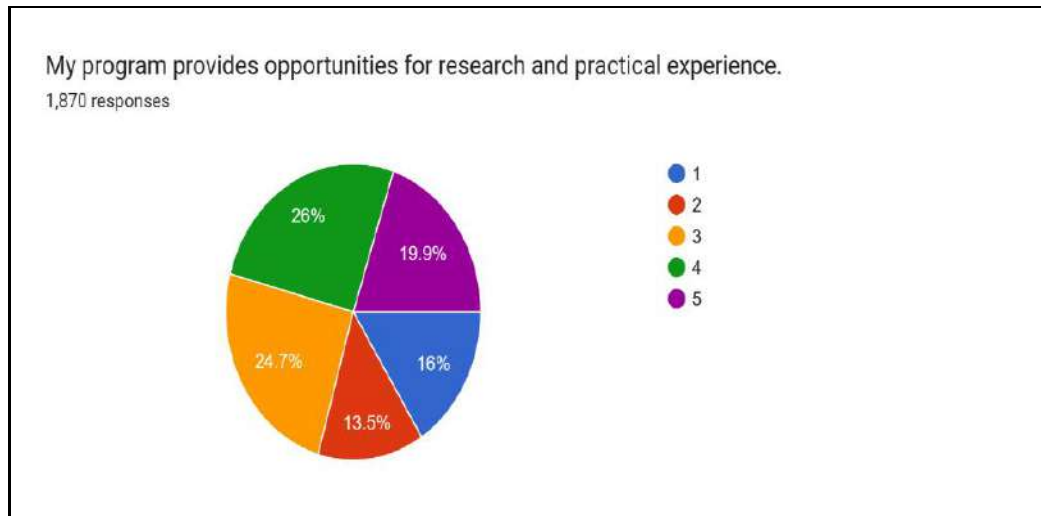
1 – 16 %

2 – 12.9 %

3 – 24 %

4 – 25.9 %

5 – 21.1 %



7. My program provides opportunities for research and practical experience.

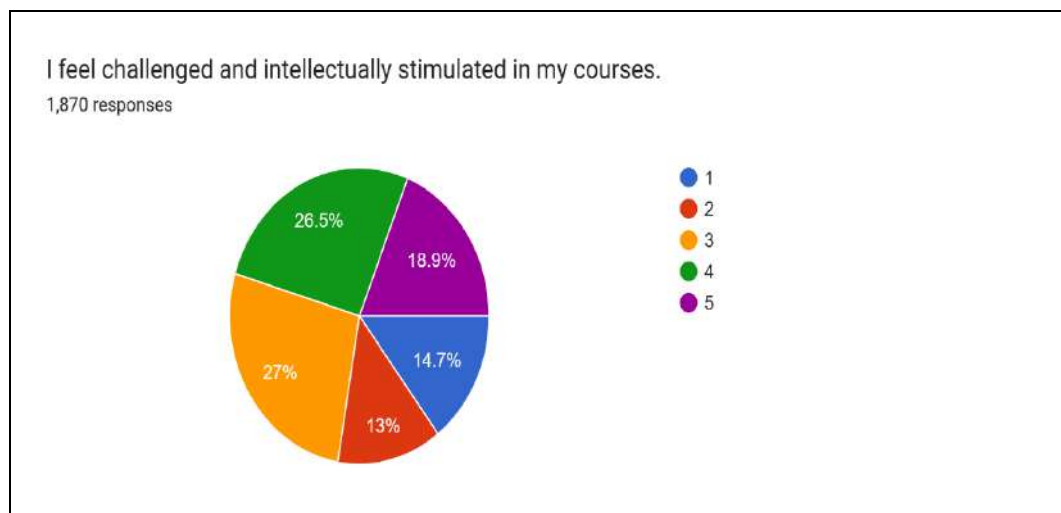
1 – 16 %

2 – 13.5 %

3 – 24.7 %

4 – 26 %

5 – 19.9 %



8. I feel challenged and intellectually stimulated in my courses.

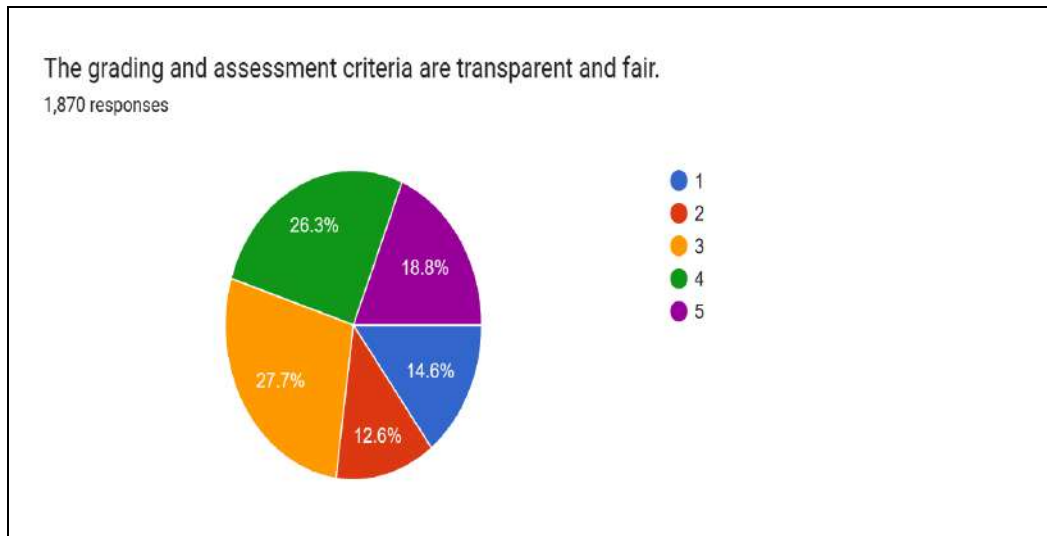
1 – 14.7 %

2 – 13 %

3 – 27 %

4 – 26.5 %

5 – 18.9 %



9. The grading and assessment criteria are transparent and fair.

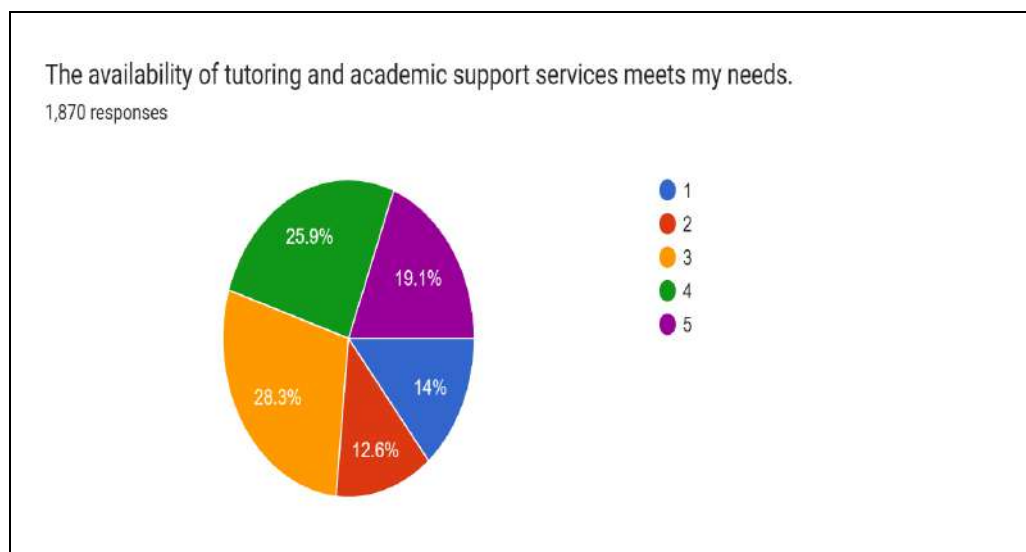
1 – 14.6 %

2 – 12.6 %

3 – 27.7 %

4 – 26.3 %

5 – 18.8 %



10. The availability of tutoring and academic support services meets my needs.

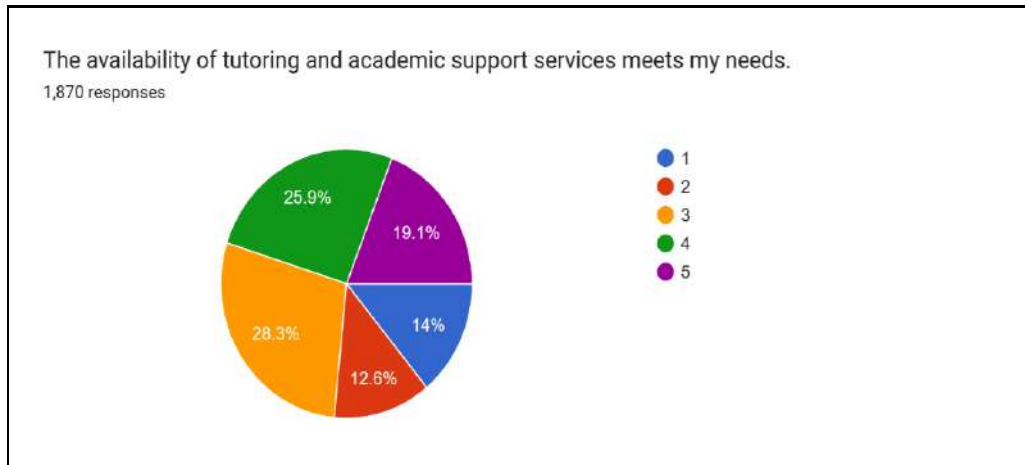
1 – 14 %

2 – 12.6 %

3 – 28.3 %

4 – 25.9 %

5 – 19.1 %



11. The availability of tutoring and academic support services meets my needs.

1 – 14 %

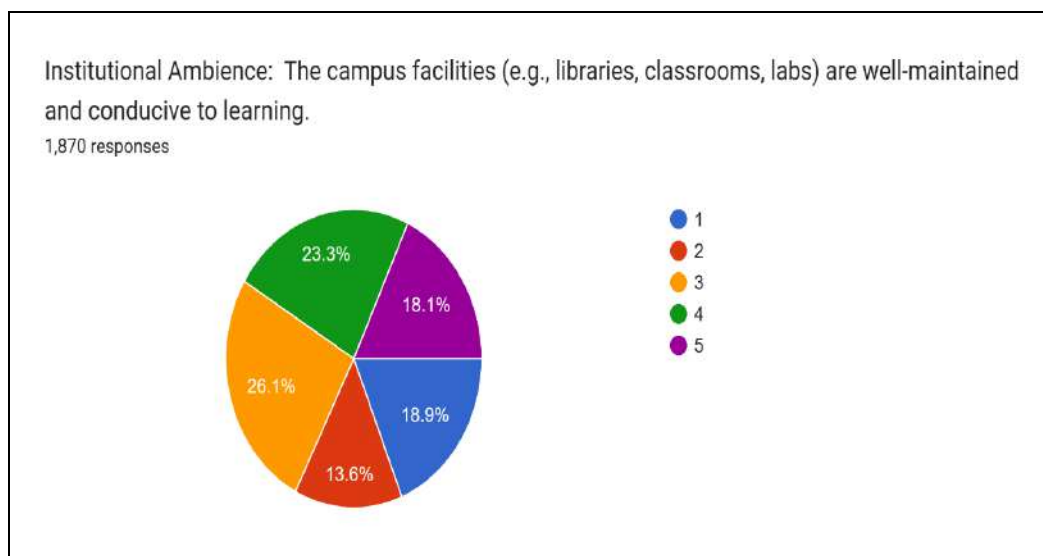
2 – 12.6 %

3 – 28.3 %

4 – 25.9 %

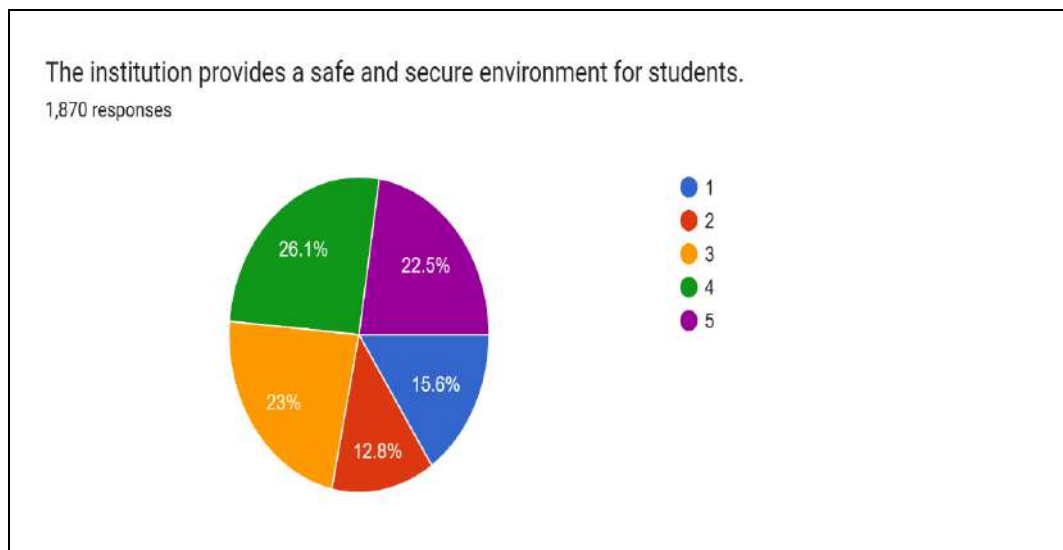
5 – 19.1 %

II. Institutional Ambience:



1. The campus facilities (e.g., libraries, classrooms, labs) are well-maintained and conducive to learning.

- 1 – 18.9 %
- 2 – 13.6 %
- 3 – 26.31 %
- 4 – 23.3 %
- 5 – 18.1 %

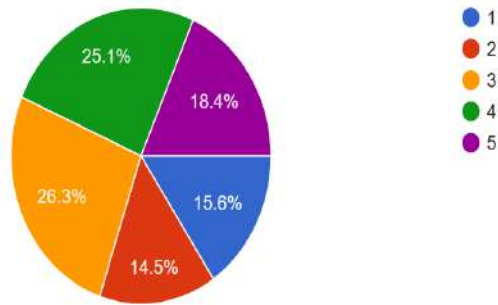


2. The institution provides a safe and secure environment for students.

- 1 – 15.6 %
- 2 – 12.8 %
- 3 – 23 %
- 4 – 26.1 %
- 5 – 22.5 %

Administrative staff are helpful and efficient in assisting with non-academic matters.

1,870 responses



3. Administrative staff are helpful and efficient in assisting with non-academic matters.

1 – 15.6 %

2 – 14.5 %

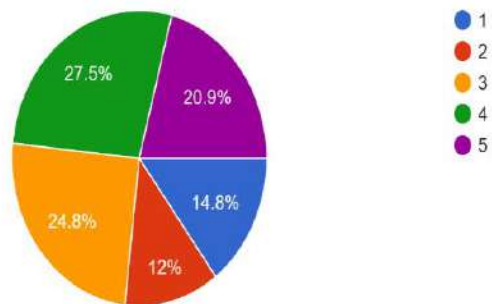
3 – 26.3 %

4 – 25.1 %

5 – 18.4 %

The institution encourages extracurricular activities and student engagement.

1,870 responses



4. The institution encourages extracurricular activities and student engagement.

1 – 14.8 %

2 – 12 %

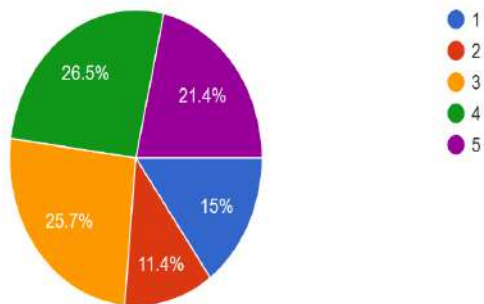
3 – 24.8 %

4 – 27.5 %

5 – 20.9 %

Campus events and activities enrich my overall college experience.

1,870 responses



5. Campus events and activities enrich my overall college experience.

1 – 15 %

2 – 11.4 %

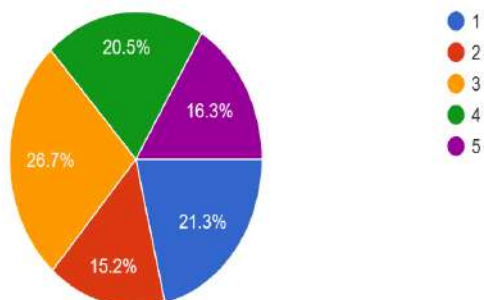
3 – 25.7 %

4 – 26.5 %

5 – 21.4 %

The availability of on-campus canteen options is satisfactory.

1,870 responses



6. The availability of on-campus canteen options is satisfactory.

1 – 21.3 %

2 – 15.2 %

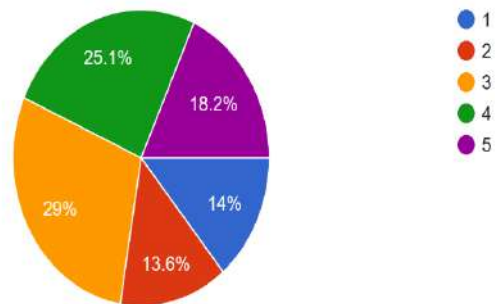
3 – 26.7 %

4 – 20.5 %

5 – 16.3 %

The institution's diversity and inclusion efforts are noticeable and effective.

1,870 responses



7. The institution's diversity and inclusion efforts are noticeable and effective.

1 – 14 %

2 – 13.6 %

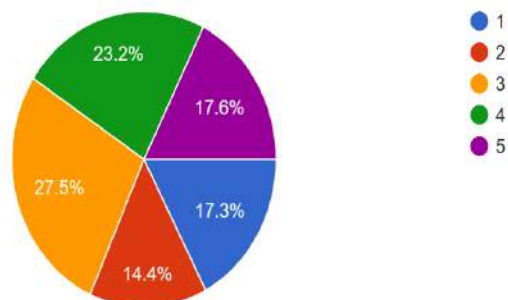
3 – 29 %

4 – 25.1 %

5 – 18.2 %

The campus provides adequate access to health and wellness services.

1,870 responses



8. The campus provides adequate access to health and wellness services.

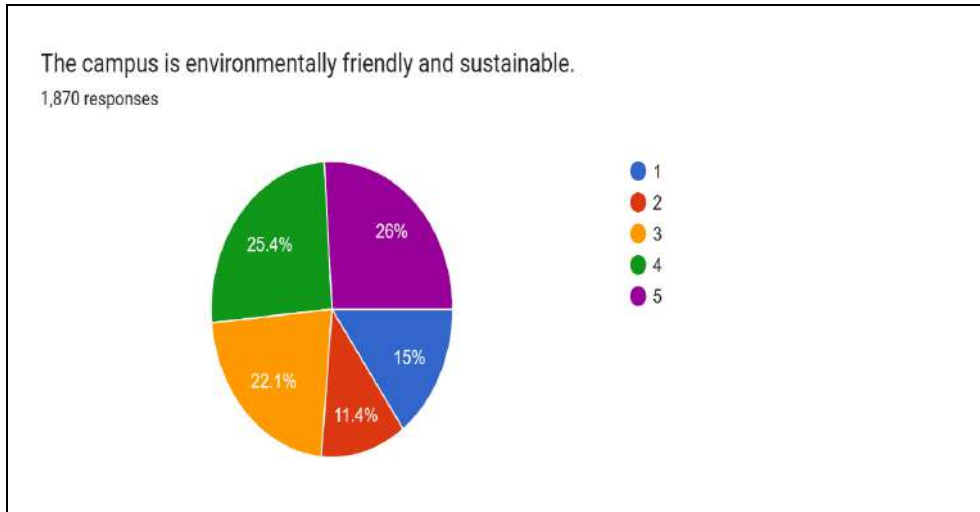
1 – 17.3 %

2 – 14.44 %

3 – 27.5 %

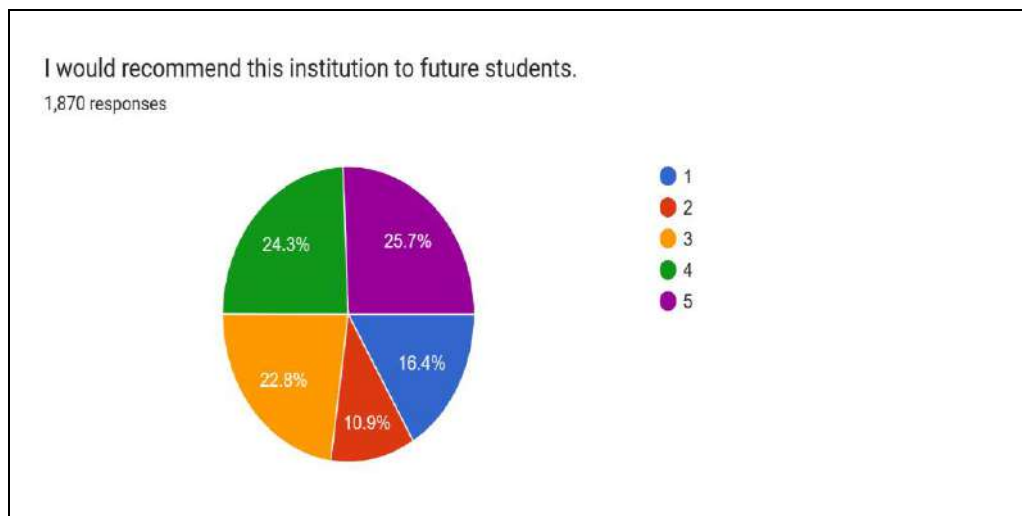
4 – 23.2 %

5 – 17.6 %



9. The campus is environmentally friendly and sustainable.

- 1 – 15 %
- 2 – 11.4 %
- 3 – 22.1 %
- 4 – 25.4 %
- 5 – 26 %



10. I would recommend this institution to future students.

- 1 – 16.4 %
- 2 – 10.9 %
- 3 – 22.8 %
- 4 – 24.3 %
- 5 – 25.7 %

Questionnaire

Students Feedback on the Academic Performance and Ambience of the Institution 2022-23

Instructions: Please indicate the extent to which you agree or disagree with the following statements by circling the appropriate number. Use the following scale: Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

I. Academic Performance:

1. The quality of teaching in my program is excellent.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
2. Course materials and curriculum are well-structured and easy to understand.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
3. The assessments and exams accurately measure my understanding of the subject matter.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
4. Faculty members are accessible and responsive to my academic needs.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
5. The feedback I receive on my assignments and exams is helpful in improving my performance.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
6. The use of technology and online resources enhances my learning experience.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
7. My program provides opportunities for research and practical experience.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
8. I feel challenged and intellectually stimulated in my courses.
 - Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)
9. The grading and assessment criteria are transparent and fair.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

10. The availability of tutoring and academic support services meets my needs.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

II. Institutional Ambience:

1. The campus facilities (e.g., libraries, classrooms, labs) are well-maintained and conducive to learning.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

2. The institution provides a safe and secure environment for students.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

3. Administrative staff are helpful and efficient in assisting with non-academic matters.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

4. The institution encourages extracurricular activities and student engagement.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

5. Campus events and activities enrich my overall college experience.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

6. The availability of on-campus canteen options is satisfactory.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

7. The institution's diversity and inclusion efforts are noticeable and effective.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

8. The campus provides adequate access to health and wellness services.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

9. The campus is environmentally friendly and sustainable.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

10. I would recommend this institution to future students.

- Strongly Disagree (1) — Disagree (2) — Neutral (3) — Agree (4) — Strongly Agree (5)

III. Additional Comments :
